Student Consumer Information

UTHealth is required to provide consumer and disclosure information to enrolled and prospective students. This page includes links to helpful information on a variety of topics and disclosures. This complies with the Higher Education Act (HEA), as amended by the Higher Education Opportunity Act of 2008 (HEOA).

If you need this information on printed paper, please contact The Office of Student Financial Services at 713-500-3860.

General Institutional Information

- Privacy of Student Records - Family Educational Rights and Privacy Act (FERPA)
  https://www.uth.edu/registrar/current-students/student-information/ferpa.htm
  FERPA is a federal law that protects the privacy of student education records.
- Facilities and Services for Students with Disabilities
  https://www.uth.edu/hoop/policy.htm?id=1448050
  Accommodations may be provided to an individual with disabilities for access to university facilities to perform the essential functions of his or her job and/or to participate in university academic programs, services and activities.
- Student Diversity
  https://www.uth.edu/fact-book/archives/FactBook2019_FINAL.pdf
  This information is available in the UTHealth Fact Book 2019 beginning on page 26.
- Price of Attendance
  https://www.uth.edu/sfs/financial-aid/attendance.htm
- Refund Policy
  https://www.uth.edu/registrar/current-students/registration/refund-policy.htm
  The refund policy stipulates the amount of tuition and fees that are refunded to students who drop a class or withdraw from the university.
- Requirements for Withdrawal
  https://secureweb.hsc.uth.tmc.edu/cardiff/teleform/eforms10/Add_Drop_Withd.pdf
  Students who are withdrawing from all classes must complete the withdrawal form and collect all required signatures.
- Repayment Policy (Return of Federal Financial Aid)
  https://www.uth.edu/dotAsset/12d95420-93c8-402e-8d1d-3d27040121c2.pdf
  This link provides information on financial aid repayment when a student withdraws from all coursework. Student financial aid is awarded to students under the assumption that they will complete the entire period for which the assistance is awarded. When a student withdraws, the student may no longer be eligible for the full amount of financial aid that the student was originally scheduled to receive.
- Textbook Information
  https://www.uth.edu/auxiliary-enterprises/departments/bookstores/
  This link provides location and contact information for on campus bookstores.

a. [McGovern Medical School](https://med.uth.edu/oep/medical-education/information-resources/)
   https://med.uth.edu/oep/medical-education/information-resources/
b. [School of Biomedical Informatics](https://sbmi.uth.edu/current-students/textbook-list.htm)
   https://sbmi.uth.edu/current-students/textbook-list.htm
c. [School of Dentistry](https://libguides.dentistry.uth.edu/coursetextbooks)
   https://libguides.dentistry.uth.edu/coursetextbooks
d. [School of Nursing](https://www.uth.edu/auxiliary-enterprises/departments/bookstores/)
   https://www.uth.edu/auxiliary-enterprises/departments/bookstores/
e. [Graduate School of Biomedical Sciences](https://www.uth.edu/auxiliary-enterprises/departments/bookstores/)
   https://www.uth.edu/auxiliary-enterprises/departments/bookstores/
f. [School of Public Health](https://www.uth.edu/auxiliary-enterprises/departments/bookstores/)
   https://www.uth.edu/auxiliary-enterprises/departments/bookstores/

- [Educational Program](https://www.uth.edu/academics/applicants/degrees.htm)
  https://www.uth.edu/academics/applicants/degrees.htm
  Provides information on current degree programs and other educational programs.
- [Transfer of Credit Policies](https://www.uth.edu/academics/applicants/school-catalogs.htm)
  https://www.uth.edu/academics/applicants/school-catalogs.htm
  This link provides UTHealth Program Catalogs by School which contain the transfer credit policy.
- [Accreditation, Approval, and Licensure of Institution and Programs](https://www.uth.edu/academics/accreditation.htm)
  https://www.uth.edu/academics/accreditation.htm
  UTHealth is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award certificate, baccalaureate, masters, doctorate and special professional degrees.
- [Copyright Infringement-Policies and Sanctions](https://www.uth.edu/hoop/policy.htm?id=1447942)
  https://www.uth.edu/hoop/policy.htm?id=1447942
- [Student Complaints](https://www.uth.edu/hoop/policy.htm?id=2553c1c1-c490-4ad0-a570-e263e12e0dff)
  https://www.uth.edu/hoop/policy.htm?id=2553c1c1-c490-4ad0-a570-e263e12e0dff
- [Constitution Day](https://www.uth.edu/dotAsset/93705a43-d3ad-4aed-9f90-69d451ec2d1b.pdf)
  https://www.uth.edu/dotAsset/93705a43-d3ad-4aed-9f90-69d451ec2d1b.pdf
  Constitution Day is celebrated each year on September 17th. If the 17th of September occurs on a weekend, the Constitution Day will be recognized on the workday closest to that date.

Student Financial Assistance

- [Assistance Available From Federal, State, Local and Institutional Programs](https://www.uth.edu/sfs/financial-aid/index.htm)
  https://www.uth.edu/sfs/financial-aid/index.htm
- [Contact Information](https://www.uth.edu/sfs/contact.htm)
  https://www.uth.edu/sfs/contact.htm
- [Federal Student Financial Aid Penalties for Drug Law Violations](https://www.uth.edu/dotAsset/971ff59a-a3d5-4764-813f-04f7c6bc128b.pdf)
  https://www.uth.edu/dotAsset/971ff59a-a3d5-4764-813f-04f7c6bc128b.pdf
- [State and Federal Grant Programs](https://www.uth.edu/sfs/financial-aid/types-of-financial-aid/grants.htm)
  https://www.uth.edu/sfs/financial-aid/types-of-financial-aid/grants.htm

- [Federal Student Loan Information](https://www.uth.edu/sfs/financial-aid/types-of-financial-aid/loans.htm)
  https://www.uth.edu/sfs/financial-aid/types-of-financial-aid/loans.htm
    a. [Institutional Code of Conduct for Education Loans](https://www.uth.edu/dotAsset/f3bccf30-38cf-4923-aac3-200c78ce1a59.pdf)
       https://www.uth.edu/dotAsset/f3bccf30-38cf-4923-aac3-200c78ce1a59.pdf
       Student Financial Services employees must adhere to the professional code of conduct principles while administering student financial aid.
    b. [National Student Loan Data System (NSLDS)](https://nslds.ed.gov/nslds/nslds_SA/)
       https://nslds.ed.gov/nslds/nslds_SA/
       Visit NSLDS for information about all of your federal student loans and federal grants. Note that NSLDS does not include information about any private loans you may have received.
    c. [Entrance Counseling for Student Loan Borrowers and Master Promissory Note](https://www.uth.edu/sfs/financial-aid/entrance-counseling.htm)
       https://www.uth.edu/sfs/financial-aid/entrance-counseling.htm
       All first-time financial aid loan borrowers must complete a Direct Loan Stafford/Unsubsidized loan entrance counseling and Master Promissory Note before a loan may be disbursed.
    d. [Exit Counseling for Student Loan Borrowers](https://www.uth.edu/sfs/loan-repayment/exit-interview.htm)
       https://www.uth.edu/sfs/loan-repayment/exit-interview.htm
       Student financial aid recipients are required to complete a Direct Loan Exit Counseling for any of the following reasons: dismissal, leave of absence, failure to re-enroll, less than half-time status, withdrawal or graduation.
- [Satisfactory Academic Progress Policy](https://www.uth.edu/dotAsset/67612ff0-aa4f-4e2c-b2d6-19653eafe106.pdf)
  https://www.uth.edu/dotAsset/67612ff0-aa4f-4e2c-b2d6-19653eafe106.pdf
  To remain eligible to receive federal student aid, students must maintain satisfactory academic progress toward completion of their program.
- [Refund and Disbursement Information](https://www.uth.edu/sfs/financial-aid/disbursement-dates.htm)
  https://www.uth.edu/sfs/financial-aid/disbursement-dates.htm

Health and Safety

- [Drug and Alcohol Abuse Policy](https://www.uth.edu/hoop/policy.htm?id=1448194)
  https://www.uth.edu/hoop/policy.htm?id=1448194
  The University is committed to maintaining an environment free from substance abuse. The Employee Health Services (EHS), in conjunction with the Employee Assistance Program (EAP) provides on-site educational programs about alcohol and drug abuse.
- [Vaccination Policy](https://www.uth.edu/hoop/policy.htm?id=1447958)
  https://www.uth.edu/hoop/policy.htm?id=1447958
- [2019 Security and Fire Safety Report](https://www.utph.org/index/docs/2019-UTH-ASR.pdf)
  https://www.utph.org/index/docs/2019-UTH-ASR.pdf
  This annual report includes information on emergency response procedures, evacuation procedures, criminal activity summary, missing student notification, and fire safety information.

- **UTHealth Emergency Communications**
  https://uthealthemergency.org/
  Contains information on facility, operational, and system status.
- **UTHealth Alert Notification System**
  https://www.uth.edu/safety/occupational-safety-and-fire-prevention/emergency-procedures.htm
  UTHealth Alert is a text messaging system with which the University or The University of Texas Police Department (UTPD) may notify students, faculty, and employees of campus emergency events. Sign up now for real time emergency notifications by text (see FAQ #12).
- **Missing Persons Notification Policy**
  https://www.utph.org/index/reports
  Anyone who is concerned or has reason to believe that a student is missing should immediately contact UT Police at (713)-792-2890. Detailed information on missing student notification may be found on page 30 of the 2019 Security and Fire Safety Report.

Student Outcomes

- **2019 Fact Book**
  https://www.uth.edu/fact-book/archives/FactBook2019_FINAL.pdf

Voter Registration

UTHealth encourages all students to participate in local, state, and national elections. In order to vote in the State of Texas (http://www.sos.state.tx.us/elections/voter/reqvr.shtml), students must register at least 30 days prior to an election.

Register and Vote in Your State: http://www.eac.gov/voter_resources/contact_your_state.aspx